

*Sustainable Maryland Wednesday Webinars*

# Marketing & Outreach for Green Teams and Local Advocates

Mike Hunninghake

Program Manager, Sustainable Maryland

October 14, 2015



ENVIRONMENTAL  
FINANCE CENTER



# Sustainable Maryland

- Free & Voluntary program for communities that want to go green and save green!
- We help communities
  - Choose a direction for their sustainability efforts
  - Improve access to resources
  - Measure their progress
  - Share success with other communities





## Actions for Sustainable Communities:

To become Sustainable Maryland Certified, municipalities must complete and document actions from the list below. To achieve certification, municipalities will need to complete actions worth a total of 150 points, including two Mandatory Actions (M) and two of six Priority Actions (P). Submit the appropriate documents as evidence that the requirements have been satisfied.

ACTION ITEM	POINTS
<b>COMMUNITY ENGAGEMENT</b>	
Green Team	
Participate in Green Team Training	5
Create a Green Team	10 M
Complete Green Team Action Plan	10 M
Conduct Community Barriers and Benefits Assessment	15
Build SMC Resource Center	5
Participation in Green Schools	10
Innovative Demonstration Projects	5 to 20
<b>COMMUNITY ENGAGEMENT</b>	
<b>Local Food Consumption</b>	
Local Food Fair	
Local Food Consumption & Preservation Classes	
Establish Local Farmers Market	
Promote Local Farmers Market	
<b>Local Food Production</b>	
Community Gardens	15 P
Spring Transplant Sale	10
Fall Transplant Sale	10
Establish CSA Drop-off Location	10
Innovative Demonstration Projects	5 to 20
<b>ENERGY</b>	
Municipal Energy Audits	10 (1st bldg), 5 (consec bldgs) P
Residential Energy Efficiency	5 to 20+
Wind Energy Project	10
Innovative Demonstration Projects	5 to 20
<b>GREENHOUSE GAS</b>	
Municipal Carbon Footprint (pre-requisite)	15 P
Community Carbon Footprint (pre-requisite)	15
<b>Climate Planning</b>	
Climate Action Plan	10 to 25+
Climate Change Adaptation Element	5
Innovative Demonstration Projects	5 to 20
<b>HEALTH &amp; WELLNESS</b>	
<b>Let's Move</b>	
Workplace Wellness	
Join Healthiest Maryland Businesses	5
Workplace Wellness Program	5 to 15
Living Well Program	5 per class
Innovative Demonstration Projects	5 to 20
<b>LOCAL ECONOMIES</b>	
<b>Buy Local</b>	
Establish Local Business Directory	10
Promote Local Business Directory	5
Buy Local Campaign	15
Local Business Roundtable	5 per roundtable
Local Business Procurement Notices	10
Economic Analysis of Procurement Practices	15
Local Purchasing Preference Policy	10
<b>Green Business Recognition</b>	
Join Maryland Green Registry	5
Promote Maryland Green Registry	5 points per 2 businesses

Please note: Sustainable Maryland Certified actions and points may be subject to change. Printed on 50% recycled & 30% post-consumer waste paper.

ACTION ITEM	POINTS
<b>LOCAL ECONOMIES (CONTINUED)</b>	
Green Business Certification Program	15
<b>Green Purchasing</b>	
Green Purchasing Policy (pre-requisite)	15 P
Evaluate Current Purchasing Practices (pre-requisite)	10
Vendor Preference Statement (pre-requisite)	10
Purchase Recycled Products	10
Purchase Environmentally Preferable Products	10
Implement Waste Reduction Program	10
Innovative Demonstration Projects	5 to 20
<b>NATURAL RESOURCES</b>	
<b>Watershed Stewardship</b>	
Implement Watershed Stewardship/Pollution Prevention Outreach Programs	10
Facilitate Engagement in Existing Watershed Stewardship Opportunities	5 per event
Provide Voluntary Opportunities for Citizen Engagement in Watershed Stewardship	10
Incentives for Watershed Stewardship Private Lands	15
Create a Watershed Plan	20 P
<b>Stormwater Management</b>	
Stormwater Management Program	15 P
Stormwater Manager/Coordinator	15
Stormwater Fee Structure	20
<b>Septic Management</b>	
Septics System Assessment and Inventory	15
Septics System Management Plan	20
Dedicated Septic System Fund	20
<b>Water Conservation</b>	
Develop a Water Conservation Plan	15
Develop a Water Conservation Outreach Program	10
<b>Tree City USA</b>	
Pet Waste	
Implement a Pet Waste Education Program	5
Develop a Pet Waste Program	5
Adopt a Pet Waste Ordinance	5
Innovative Demonstration Projects	5 to 20
<b>PLANNING AND LAND USE</b>	
<b>Participation in DHCD Sustainable Communities Housing and the Comprehensive Plan</b>	
Land Preservation	
Conduct Easement Outreach that Encourages Inspection, Evaluation, and Stewardship	15
Build Easement Inventory	10
Innovative Demonstration Projects	5 to 20

P denotes Priority Action M denotes Mandatory Action

To learn more visit

[www.sustainablemaryland.com](http://www.sustainablemaryland.com)



Environmental Finance Center  
www.efc.umd.edu



June 2015



# SM Actions related to today's webinar

## COMMUNITY ACTION

### Green Team

Participate in SM Green Team Training 5

Create a Green Team 10M

Complete a Green Team Action Plan 10M

Conduct Community Barriers and Benefits Assessment 15

Build SM Resource Center 5


**Participation in ME Green Schools 10**

**Innovative Demonstration Projects 5 to 20**







Green Roofs  Green Police Station

**MUTC Sustainable**

City of Mount Rainier Green Team




**The City of Mount Rainier**

Healthy Eating Active Living (HEAL) City

Reduce, Reuse & Recycle

Tree City

Bike Coop 

**Corn Bin**

Compost Bin

**NetZero Homes**

Tree Commission 

Garden Committee

State of Maryland Sustainable Community

DESIGN  
REVIEW  
BOARD

**Sustainable Maryland Certified**

Green Roof

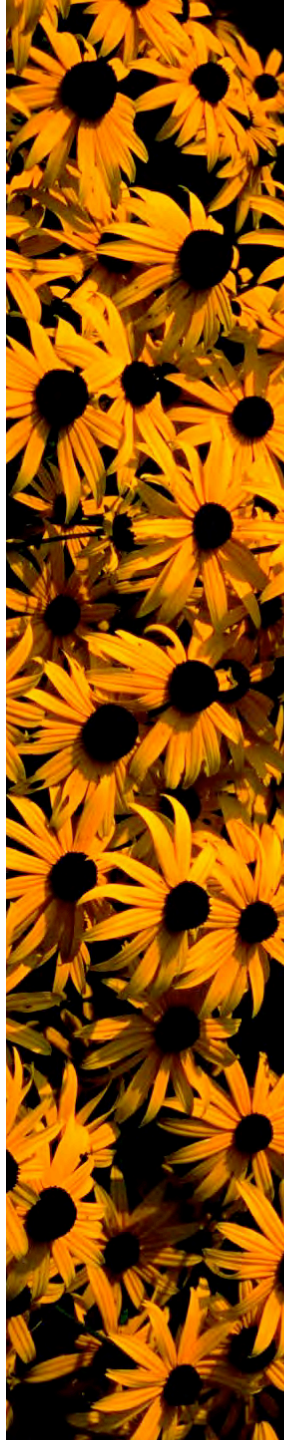
Community Tool Shed





# Marketing and Outreach

- Recruiting Volunteers
- Contacts Management
- Website
- Social Media
- Photos
- Events
- Press Releases
- Bulletin Boards
- Email Signatures



# RECRUITING VOLUNTEERS

- The Beauty of Green Teams
- Can't do it on your own
- Create a Community
- Target their interests
- You have to ask



# CONTACTS MANAGEMENT



MailChimp



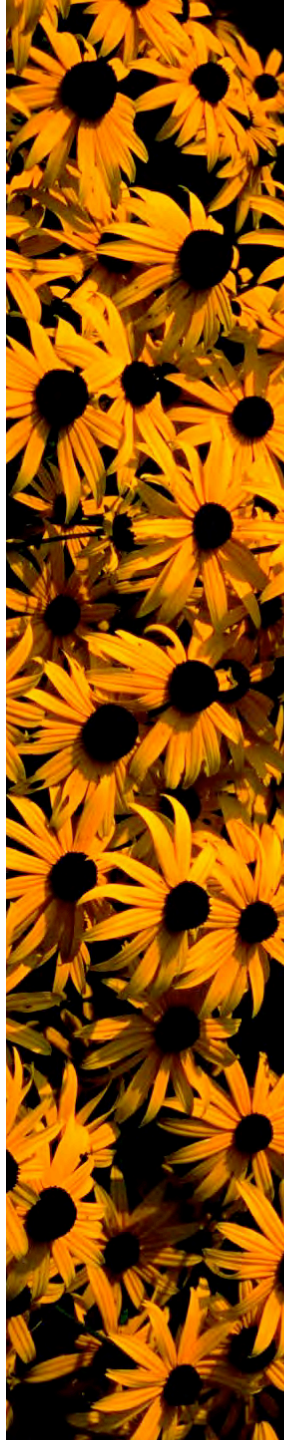
Work. Online





# CONTACTS MANAGEMENT

- **Basic Contact Information**  
Names, email addresses, phone
- **Newsletters**  
Monthly, Quarterly, Promotional Events
- **Invitations**  
Helps keep track of events
- **Surveys**  
Learn from your community
- **Annual Report**  
Annual summary updates of programs and initiatives



# CONTACTS MANAGEMENT

- **Various free or inexpensive platforms**  
Constant Contact, MailChimp, iContact
- **Prices range often based on number of contacts**  
(CC) 0-500=\$126/year, 500-2,500=\$294/year
- **Additional benefits**
  - Utilize images
  - Track event registrations
  - Archive old newsletters
  - Analyze readership
    - Who is reading newsletters, Click rates, best times to send letters, effective subject lines





# Reports - Contact Growth

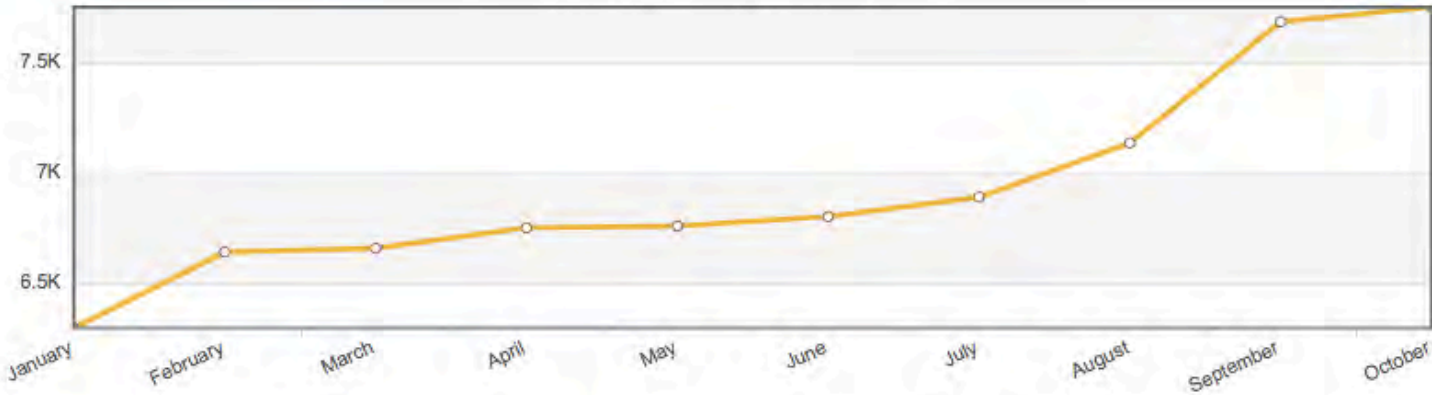
View: year 2015

**1,459**  
New Contacts  
in the year 2015

You have **7,757 total contacts.** [How to get more](#)

- 81 contacts unsubscribed in the year 2015

Overall growth for the year 2015



## Growth by Source

**1,179**

Added by you

**260**

EventSpot

**20**

Website Signup Form



Try Social Campaigns



Try some apps



# WEBSITE

- **Platforms**

Existing site, Wordpress, Nationbuilder

- **Contact info**

Provide AT LEAST an email address

- **Update regularly**

Events, press releases, photos, etc.

- **Photos**

Use a lot of photos and crop for landscape format

- **Examples**

Bowie, Poolesville, Riverdale Park, Gaithersburg







GROWTH · UNITY · PROGRESS

OUR COMMUNITY    GOVERNMENT    **THE CITY OF BOWIE MARYLAND**    DOING BUSINESS    I WANT TO

Search Bowie...

- 
- Administrative Review Board ▶
- Advisory Planning Board ▶
- Arts Committee ▶
- Board of Elections ▶
- Board of Personnel Appeals ▶
- Community Outreach Committee ▶
- Community Recreation Committee ▶
- Diversity Committee ▶
- Economic Development Committee ▶
- Education Committee ▶
- Environmental Advisory Committee ▶
- Ethics Commission ▶
- Financial Advisory Committee ▶
- Green Team Executive Committee ▶
- Information Technology Committee ▶
- Public Safety Committee ▶

CONNECT WITH BOWIE  
 FACEBOOK   TWITTER

ONLINE PAYMENTS

RSS

You are here: [Home](#) > [Government](#) > [City Committees](#) > [List of Committees](#) > [Green Team Executive Committee](#)

Listen

## Green Team Executive Committee

The Sustainable Maryland Certified Program requires that participating municipalities establish a local Green Team as the first step in establishing a community sustainability program. Green Teams leverage the skills, expertise and life experiences of team members to develop policies and plans, implement programs and assist with educational opportunities that support the creation of a sustainable community.

### Mission

- A. The Bowie Green Team will establish a course for creating a sustainable path for the City, educate the City and community members further about sustainable activities and develop initiatives supporting sustainable local government practices.
- B. The Bowie Green Team will provide leadership which will seek community-based sustainable solutions to strengthen our community.
- C. The Bowie Green Team will strive to develop policies and plans, implement programs and assist with educational opportunities that support the creation of a sustainable community.

### Organization

Per Council Resolution R-47-12, the Bowie Green Team shall consist of twenty nine (29) members, twelve (12) of which shall be voting members and shall be referred to as the Green Team Executive Committee, while the remaining membership of the Green Team shall be nonvoting members. The Bowie Green Team meets on the third Mondays of the month, except during the month of August.

To stay up to date on the Green Team's activities, subscribe to the quarterly Green Bowie e-newsletter.

[Join the Green Bowie Email List](#)

Privacy by SafeSubscribe™

## CONTACT US

**Committee Liaison**  
**Joseph Meiner**  
Director, Department of Planning and Economic Development

301-809-3045  
[Email](#)

**Meetings**  
Third Monday of the month, except during month of August.

City Hall  
15901 Excalibur Rd.  
Bowie, MD 20716

## CALENDAR

- Tue, Oct. 13**  
Bowie Advisory Planning Board Meeting
- Mon, Oct. 19**  
Green Team Executive Committee
- Wed, Nov. 4**  
Environmental Advisory Committee

[ ALL CITY EVENTS ]







Search...



Your Government

Our Community

Doing Business

Things to Do

How Do I...

Green Team

Shop Local

Reference Center

Pet Waste



Documents



Contact Us



Submit a Request



Stay Notified



Pay Water Bill

You Are Here: [Home](#) > [Your Government](#) > Sustainable Poolesville

## Sustainable Poolesville



The Town of Poolesville recognizes its responsibility to minimize negative impacts on human health and the environment while supporting a diverse, equitable, and vibrant community and economy.

Policies

Programs

Projects

A policy is a principle or rule that guides government decision-making in order to achieve a desired outcome. Typically, official policies may be codified by the Town of Poolesville through amendment to the Town charter, code, or master, or directed by the Commissioners. Policy-related activities may also take the form of public-private partnerships.

Notable policies and policy developments related to sustainability:

- [Poolesville Sustainable Procurement Policy](#)

Partnerships:

- [Sustainable Maryland](#)

### Key Information

[Poolesville Green Team](#)

[FAQ](#)

Organizations:

- [Poolesville Green](#)
- [Sustainable Maryland](#)





ANIMAL CONTROL

COMMUNITY SERVICES

ECONOMIC AND BUSINESS  
DEVELOPMENT

ENVIRONMENTAL SERVICES

FACILITY RENTALS

HOUSING / NEIGHBORHOOD  
SERVICES

LICENSING

ONLINE SERVICES

PASSPORTS

PERMITTING & INSPECTIONS

PLANNING SERVICES

PUBLIC SAFETY

PUBLIC WORKS

RECYCLING & BULK PICK UP

REQUEST FOR SERVICE

SENIOR SERVICES

# Environmental Services

[Home](#) / [Services](#) / [Environmental Services](#)

[Email](#) [Print](#) [Share](#)



Gaithersburg supports a healthy, productive environment with clean air and clean water. The role of Gaithersburg's environmental program is to understand environmental concerns, develop strategies, and make decisions consistent with the City's Mission and Strategic Plan that protect and enhance our environmental resources.

- [Sustainable Living: Gaithersburg Brochure](#)

Throughout all of our activities, an underlying principle is the realization that every aspect of our environment and environmental health is interrelated. Air pollution affects water quality; impervious surfaces impact groundwater recharge and stream flows; solid waste management affects air and water quality; and noise pollution impacts quality of life. Environmental quality and our ecosystem impacts extend beyond the City of Gaithersburg's boundaries. Solutions to many environmental problems, such as ground level ozone, must consequently address issues on a broader scale that includes all of Montgomery County and the entire metropolitan Washington area. Therefore, the environmental protections attained by the City of Gaithersburg benefit not just the residents of Gaithersburg but all residents in the immediate area.





## HELP US BLOSSOM.

We are working to improve Riverdale Park's sustainability by improving the local economy, reducing our impacts on our environmental resources, and encouraging community involvement. The team is comprised of residents concerned with making Riverdale Park a more sustainable community.

[Learn About Us](#)

[Current Projects](#)

[View Our Resource Center](#)

## We are Sustainable Maryland Certified!

We received Sustainable Maryland Certification September of 2014. Sustainable Maryland Certification (SMC) is a new initiative of the Environmental Finance Center at the University of Maryland. The initiative was created to enhance livability for all Marylanders by helping municipalities choose a direction for their sustainability efforts, improve access to resources needed to implement action, measure their progress, and gain recognition for their accomplishments. We hope to achieve 250 through sustainable actions.

[Learn more about SMC](#)



## We are your green resource.

## Beautify Beale Cir.

Join us Tuesday, March 31st @ 7:30PM @ Riverdale Park Town Hall to share your thoughts on how to improve Beale Circle.

[Learn more](#)



### Join RPSC ...

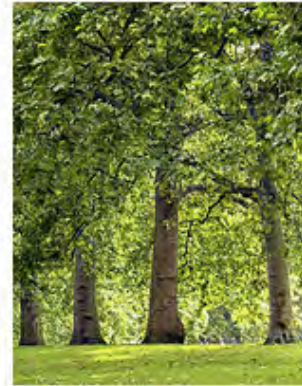
Name:

Email:

Subject:

Message:

>> Send



## Check out our progress.

We are completing actions worth a total of 150 points from the following action categories:

- Community Action
- Community Based Food System
- Energy
- Greenhouse Gas
- Health & Wellness
- Local Economies
- Natural Resources
- Planning & Land Use

[View our current projects >>](#)





# SOCIAL MEDIA



# SOCIAL MEDIA

- Like/Follow relevant pages  
Local orgs, non-profits, community leaders, etc.
- Embed social media widgets in your website/newsletters
- Set a posting schedule  
Post daily or weekly around lunchtime or end of day
- Include lots of photos!
- Post events and create contests/prizes
- Consider Advertising  
Set price - \$5/day, target your audience
- Examples  
Berwyn Heights, Mount Rainier, Calvert County, Cambridge







# Berwyn Heights Green Team

Community

Follow Share

Timeline About Photos Likes Events

PEOPLE >

93 likes

ABOUT >

The Berwyn Heights GreenTeam was created to help the municipality earn a "Sustainable Maryland Certificate (SMC)" and improve local living.

Suggest Edits

PHOTOS >

Post Photo / Video

Write something...

Post



**Berwyn Heights Green Team**

54 minutes ago · Edited

Thank you to the Berwyn Heights Department of Public Works for posting our new community garden signs!







Se



# Mount Rainier Green Team

Government Organization

+ Follow   ↗ Share   ...

**Timeline**   About   Photos   Likes   More ▾

128 people like this

Invite friends to like this Page

### ABOUT >

- [? Ask for Mount Rainier Green Team's address](#)
- [? Ask for Mount Rainier Green Team's phone](#)
- You requested Mount Rainier Green Team's website

### PHOTOS >



Post   Photo / Video

Write something... Post

**Mount Rainier Green Team** shared Mount Rainier Elementary PTO's event.  
October 9 at 7:50am · 🌐







Se



## Calvert County Citizen's Green Team Community

Follow Share ...

Timeline About Photos Likes More ▾

211 people like this

Invite friends to like this Page

### ABOUT

Creating a Sustainable Green Calvert County and Southern Maryland!

<http://www.annmariegarden.org/annmarie2/node/245>

### PHOTOS



Post Photo / Video

Write something..

Post



### Calvert County Citizen's Green Team

May 13 · 🌍

A healthy green shout-out to the more than 90 vendors that participated in the 7th Annual Calvert Green Expo on May 2 at Annmarie Garden! Attendance this year was 1,309 guests - our largest crowd yet! Thank you for sharing your green practices, services, and products with our visitors. And last, but not least, THANK YOU to the event sponsors - your financial support made all the difference in the world! Looking forward to the 8th Annual Calvert Green Expo!







# Cambridge's Maryland Ave Green Street Community

Follow Share ...

Timeline About Photos Likes Videos

## Photos

Photos posted to Cambridge's Maryland Ave Green Street Community

Photos Albums

Cambridge Homeowner Workshops

Helping Water Quality in Your Community

Learn how to:

- Identify and Reduce Runoff
- Reduce Stormwater Pollution
- Install Stormwater Management Practices

Workshops are free. We offer a limited number of seats. Registration is required. Register for the workshop at [www.cambridgewater.org](http://www.cambridgewater.org).

PLANT A RAIN GARDEN

05.16.15

RAIN GARDENS HELP REDUCE RUNOFF, IMPROVE WATER QUALITY & FILTER OUT POLLUTANTS

MEET-UP

2014





# PHOTOS



- Take photos every chance you get!  
People, landscapes, events, quirky!
- Create photo database  
Flickr, Instagram, Google Drive, Dropbox, etc.
- Tag photos  
Location, subject, date, etc.





# Sustainable Maryland

sustainablemaryland

3 Followers • 1 Following

Camera Roll

Photostream

Albums

Favorites

Groups

Creations

Stats

More

Create new album



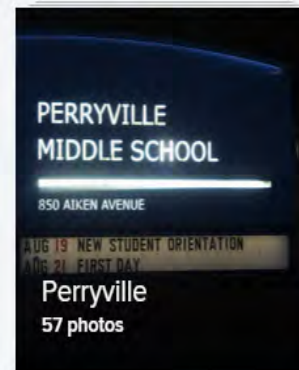
Dallas Water Finance Forum  
27 photos



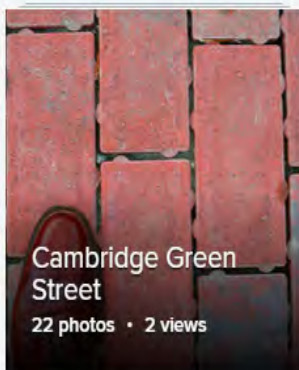
Broad Branch DC Stream Restoration  
31 photos



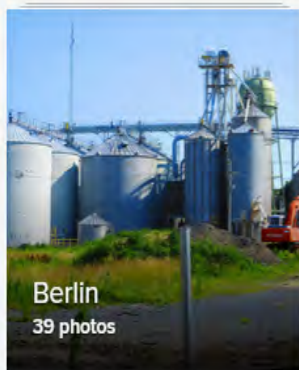
TOWN OF UNIVERSITY PARK  
Sustainable Maryland Certified Logos  
11 photos • 1 view



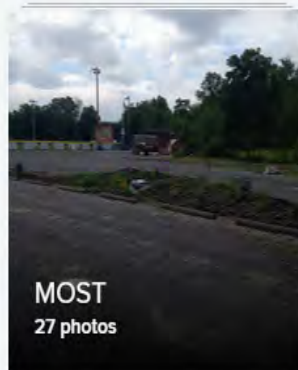
PERRYVILLE MIDDLE SCHOOL  
850 AIKEN AVENUE  
AUG 19 NEW STUDENT ORIENTATION  
AUG 21 FIRST DAY  
Perryville  
57 photos



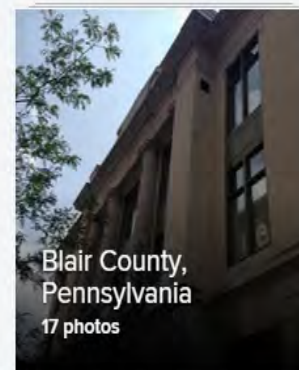
Cambridge Green Street  
22 photos • 2 views



Berlin  
39 photos



MOST  
27 photos



Blair County, Pennsylvania  
17 photos











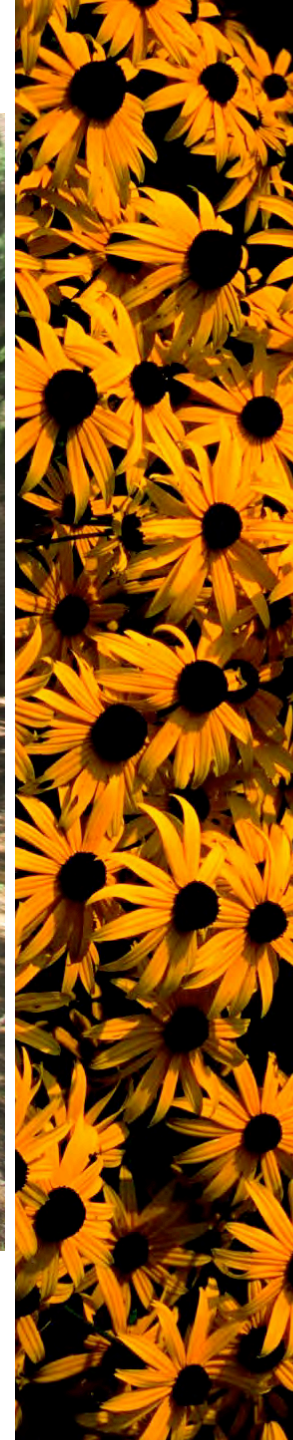












# EVENTS CHECKLIST

- ✓ Sign In Sheet! Always!  
Names and email addresses at a minimum
- ✓ Sign-in sheets, clipboard, pens
- ✓ Plenty of copies of literature  
Agendas, flyers, brochures, etc.
- ✓ Collect business cards and contact info
- ✓ Enter information into contact management system ASAP after the event
- ✓ Follow up with contacts on specific conversations





# BRUNSWICK SUSTAINABLE SATURDAYS



@Brunswick Farmers Market  
August 15th, 2015  
9am-Noon

Stop by the Sustainable Brunswick table and donate your extra plants, flowers, seeds, or used garden tools and take home a few treasures for your garden tool





# BOONSBORO GREEN FEST

Boonsboro  
**Green Fest**

EST. 2009

**May 10<sup>th</sup>, 2014**  
**10 a.m. - 5 p.m.**

**Shafer Park - Boonsboro, Md.**

Eco-friendly products & crafts • Speakers  
Plants for the garden • Composting demos  
Food concessions • Energy-saving information  
Children's activities • Recycling opportunities  
Clothing & sports equipment swaps

Sponsored by Boonsboro Recycling Task Force  
info@boonsborogreenfest.com



**FREE ADMISSION**

Printing underwritten by Cochran Auctioneers & Associates, Ltd., Boonsboro  
AN OFFICIAL TOWN OF BOONSBORO EVENT

DESIGN BY DM DESIGNS

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# ROCKVILLE STREAM CLEANUPS



# PRESS RELEASE

- Maintain a database of local media contacts  
Newspapers, Patch, blogs,
- Contact: Who can speak knowledgeably and reply in a timely manner?
- Boilerplate information about your town or Green Team
- Only need two paragraphs and a photo to get some coverage!





# BULLETIN BOARD

- **Old-School, but effective**



# EMAIL SIGNATURE

- Make sure your email signature has website, phone, social media, website, logo

*Kristin Larson, Sustainability Planner  
City of Bowie, 15901 Excalibur Road,  
Bowie, MD 20716*

*Tel: (301)-809-3044*

*Fax: (301)-809-2315*

[Sign up for our Green Bowie e-newsletter](#)





# Questions?

## Sustainable Maryland

Mike Hunninghake

Program Manager

- 301.405.7956
- [mikeh75@umd.edu](mailto:mikeh75@umd.edu)

Brandy Espinola

Program Manager

- 301.314.9491
- [bespinol@umd.edu](mailto:bespinol@umd.edu)

Like SM on Facebook:

<https://www.facebook.com/SustainableMaryland>

Follow EFC on Twitter: <https://twitter.com/EFCUMD>

